



DLA Troop Support

2024 Hall of Fame Inductee

SUSAN SCHAFER

Ms. Susan Schafer is being inducted into the Defense Logistics Agency Troop Support Hall of Fame, Class of 2024, for her outstanding mission support from 1974 to 2021. Ms. Schafer dedicated 46 faithful years of service to DLA Troop Support and its legacy organizations, culminating her career as the Executive Officer. Her unsurpassed knowledge of DLA Troop Support's organizational and functional issues, coupled with her deep concern for peers, subordinates and co-workers alike, made her one of the organization's "crown jewels."

Beginning her career as a Clerk Typist, Ms. Schafer worked her way up to become DLA Troop Support's Executive Officer. Within this role Ms. Schafer voluntarily planned, organized, and implemented several large and significant events which contributed to the organization's reputation as a world-class logistics provider with an unsurpassed commitment toward supporting the warfighter. Many hold memories of Ms. Schafer's impact on the organization as she was pivotal to the success of several events that marked significant professional milestones. Her leadership and pinpoint planning were key factors in the overwhelming success of countless high-level events. From Hall of Fame ceremonies, Non-Commissioned Officer conferences, Commander social events to a Change of Command, the one constant was Ms. Schafer's brilliant leadership. Caring and compassionate, she personally developed a standard, dignified, memorial service program to pay special tribute to a deceased member of the legacy Defense Supply Center Philadelphia. Without a doubt, her actions set the standard for the workforce and truly captured the essence of "mission first, people always."

Ms. Schafer's dynamic and charismatic persona served to motivate and energize everyone around her. Ms. Schafer was never too busy to lend a helping hand or to offer words of encouragement and she was, in fact, the epitome of a "people person." Ms. Schafer led by example and was focused on making DLA Troop Support a better place to work. A leader in every sense of the word, Ms. Schafer motivated people to reach new heights and continuously looked for opportunities to further develop their skills, to not only build upon their current performance but, equally important, to also enhance their potential to handle positions of increased responsibility in the future. The legacy of Ms. Schafer's career can be felt throughout many standard practices still implemented throughout the DLA Troop Support Command. Her performance was nothing less than superior and reflects great credit upon herself, DLA Troop Support, the Defense Logistics Agency, and the Department of Defense.